**ASHISH BISWAS**

**Minneapolis, MN**

**Agile Project Manager**

**609 623 3480**

**SUMMARY**

Worked with IBM for 10+ years as a Senior Project Manager (Agile/Infrastructure/Salesforce), holding PMP Agile Along with a master’s in business administration and PMI-ACP certification, I have excelled in managing Data Centre operations, demonstrating expertise in cloud platforms, especially Google Cloud Platform (GCP), and implementing scalable and secure cloud-based solutions. His focus on application migration strategies, risk minimization, and meticulous cutover planning underscores his commitment to ensuring a robust and future-proof infrastructure. As an Agile Project Manager/Senior Project Manager at IBM (Xcel Energy/NWN/AEP), I led and managed agile teams, oversaw enterprise portfolio management, and implemented CI/CD pipelines. This role emphasized Agile development practices, Resource Capacity Planning, and effective communication with stakeholders. As a Team Lead at IBM (ONCOR) in Dallas, TX, and PL/SQL Developer/Oracle Database Administrator at XCEL ENERGY, he showcased leadership in data migration projects and accountable customer data management. With extensive experience in infrastructure project management, a comprehensive skill set, and a track record of successful project deliveries, he stands out as a proficient and accomplished professional in the field.

**SKILLS**:

* Azure, JIRA, and Confluence Tools
* Risk and Audit Assessment
* Scrum and Kanban Framework
* Agile/Waterfall Project Management
* Oracle & Power BI
* Capacity Planning
* Release Management
* Lead Cross-functional Teams
* GCP and Azure
* Budgeting
* Team velocity Matrix

**CERTIFICATION:**

* PMI-ACP (Agile Certified Project Management Professional Institute) (Active)
* Certified SAFe® 5 Scrum Master
* PMP from PMPI (Project Management Professional Institute) (Expired)
* Google Cloud Professional Computing Certificate.
* Azure Fundamental Cloud Computing Certificate.
* IBM Certified Specialist – AIX Basic Operations V5.
* Salesforce Certified Administrator (SCA)
* ITIL® version 3 certificate.
* Oracle Certified Specialist.

**Awards/Achievements:**

* Received 2022 Onsite Recognition Award from IBM Business Partner (Distribution Sector).
* Received 2015 GIC US Onsite Top Contributor and performer Award.
* Received Award for excellent performance (Offshore Model) from Director (Exports), IBM Global Services India.
* Received Award for excellent DBA Support in 2007.
* Received Award and recognition for valuable contributions to the Innovation@Xcel Energy project in 2007.
* Received “Thanks Award” from client in 2007.

**EDUCATION**:

**Master’s in business administration (MBA)** from Nagpur University, India, 1998

**PROFESSIONAL EXPERIENCE:**

**IBM (AEP), Columbus Jan 2023 to Current**

**Infrastructure Project Manager**

* Data Centre Operations: Successfully managed Data Centre operations, overseeing server installations, hardware configurations, and maintenance activities. Ensured the high availability and reliability of Data Centre services and infrastructure components.
* Cloud Platform Expertise: Demonstrated expertise in cloud platforms, particularly Google Cloud Platform (GCP). Proficient in ensuring seamless integration and optimal utilization of cloud resources.
* Scalable and Secure Solutions: Designed and implemented scalable and secure cloud-based solutions tailored to meet organizational requirements, ensuring a robust and future-proof infrastructure.
* Application Migration Strategy: Established and documented application migration strategies and approaches. Conducted thorough validation of environment readiness to facilitate a smooth transition.
* Communication and Stakeholder Management: Developed comprehensive communication plans to ensure a transparent and smooth transition. Effectively kept all stakeholders informed throughout the project lifecycle.
* Risk Assessment: Utilized data collection and analysis techniques to minimize business risk, ensuring a proactive approach to potential challenges during infrastructure projects.
* Audit Assessment: Evaluated the accuracy and completeness of migration plans, risk assessments, and test documentation.
* Dependency Mapping: Conducted application and dependency mapping exercises to determine migration groupings, facilitating a structured and efficient migration process.
* Pre-migration Planning: Led pre-migration planning and coordination across stakeholder groups, ensuring alignment and understanding of technical and operational tasks.
* Cutover Planning: Executed detailed cutover planning for both technical and operational tasks, emphasizing precision and coordination to minimize downtime and disruptions.

**IBM (Xcel Energy/NWN), Minneapolis, MN Jul 2013 to Dec 2022**

**Agile Project Manager/Senior Project Manager**

* Leading and managing agile teams for the successful delivery of project/product roadmaps, which are guided by the Product Director, Product Owner, or Business Line Owner, utilizing Agile methodologies. Additionally, I serve as the primary point of contact for all Sprint cycles.
* Leading the programs/projects teams in a multi-vendor, multi-geography environment.
* Leading and managing the enterprise portfolio by evaluating the project value to assign resources to the most important projects and start work at the appropriate time. Agile development practices – Scrum Meetings, Backlog refinement, Prioritization, Roadblock removal for smooth developments.
* Overseeing and controlling project timelines using a sequence of 35 sprints, each spanning a duration of 2 weeks, to successfully carry out the project.
* Leading and managing the process to optimize the sequencing and timing of approved projects based on resource constraints and dependencies Resource Capacity Planning.
* Develop comprehensive communication plan for executive leadership, stakeholders, development team and vendors.
* Leading the meetings to address risks, formulating mitigation strategies, highlighting the interdependencies for continuous value delivery.
* Implement CI/CD pipeline. Work with the development team to quickly deliver software. Design and implement automation for code changes.
* Reviewing the changes from the business team and coordinating with the Change Control Board for approval decisions on the change requests.
* Utilized data collection and analysis techniques to minimize business risk, ensuring a proactive approach to potential challenges during infrastructure projects.
* Evaluated the accuracy and completeness of migration plans, risk assessments, and test documentation.

**IBM (ONCOR) Dallas, TX August 2009 – June 2013**

**Team Lead**

* Leading data migration projects between the IBM core team and SMT Project teams.
* Designed proposal and roadmap by preciously identifying the project scope and functional and non-functional requirements.

**XCEL ENERGY (Through IBM), INDIA MAY 2003 – AUGUST 2009**

**PL/SQL Developer / Oracle Database Administrator**

* Leading and managing Accountable customer data and retention policies by implementing Database Archiving and Database Purging processes to maintain business data. Additionally, providing on-call customer support for production issues such as backup failures, user creation, password resets, account unlocks, and space management specifically related to Oracle database.

**RAM INFORMATICS LIMITED INDIA FEB 2001 – APR 2003**

**Oracle DBA**

* Installation of Oracle on various platforms like Sun Solaris, Linux, and Windows. Implementation and maintenance of Physical Standby database and automated Cold Backup and Logical (Export/Import) backup procedures for Oracle internal Database